

**RESIDENTIAL POOL**

# FALL CLOSING 2020

BENSON POOLS | 5905 PRINCE OF WALES DRIVE | NORTH GOWER | ONTARIO | K0A 2T0  
 TELEPHONE: 613.733.0332 | FAX: 613.489.4240 | [BENSONPOOLS.COM](http://BENSONPOOLS.COM)

Thank you for choosing Benson Pools.

Please complete, sign, and scan to [fraser@bensonpools.com](mailto:fraser@bensonpools.com), or fax to 613-489-4240.

CUSTOMER NAME	PHONE
ADDRESS	POSTAL CODE
EMAIL *REQUIRED	

☐ GOLD CLOSING (TARP COVER) \$400.00

☐ GOLD CLOSING (SAFETY COVER) \$370.00

Lower pool water and drain equipment; blow out complete system; add 4 L of non toxic anti-freeze and install protection device in skimmer; remove deck equipment, add chemical closing kit and install your tarp style cover & water bags.

☐ DISCOUNT (APPLIED IF OWNER LOWERS WATER) \$50.00

☐ SILVER CLOSING (NO COVER) \$265.00

As above, but pool is shocked with 10L of liquid chlorine only and there is NO cover installation.

☐ BRONZE CLOSING (WATER LOWERED BY CUSTOMER) \$175.00

Drain pump, filter, heater; blow out/plug skimmer and return lines; add 4 L non-toxic anti-freeze in skimmer, install Gizzmo or other skimmer protection device.

## ADDITIONAL WINTERIZING OPTIONS

<input type="radio"/> WATER FEATURE/WATERFALL	\$40.00	<input type="radio"/> SPILLOVER SPA (starting at)	\$75.00
<input type="radio"/> SLIDE	\$20.00	<input type="radio"/> SOLAR HEATING SYSTEM	\$100.00
<input type="radio"/> STEP JETS	\$65.00	<input type="radio"/> INSTALL TARP STYLE COVER WITH WATER BAGS	\$125.00
<input type="radio"/> DECK JETS	\$50.00	<input type="radio"/> INSTALL MESH STYLE SAFETY COVER	\$85.00
<input type="radio"/> ABOVE 2 SKIMMERS (each)	\$50.00	<input type="radio"/> CHEMICAL CLOSING KIT	\$30.00

Winterizing plugs, skimmer protection devices, water bags and other parts are not included in the winterizing price. If these are unavailable, we will supply them and bill accordingly. If you have these items, please leave them near the filter. We shock pool with chlorine, add 1 L concentrated algaecide and scale inhibitor. Travel time and mileage charges apply to all out of town customers.

☐ FALL VACUUM \$95.00/HR

☐ SERVICE SALT CELL AND RE-INSTALL (recommended annually) \$35.00

☐ 3-STEP CARTRIDGE SERVICE Deep cleaning of pool & hot tub filter cartridges (each from) \$39.00

FILTER LOCATION	<input type="radio"/> YARD	<input type="radio"/> CABANA	<input type="radio"/> HOUSE
HEATER LOCATION	<input type="radio"/> NONE	<input type="radio"/> SAME AS FILTER	<input type="radio"/> OTHER:
DATE REQUESTED	<input type="radio"/> SEP 9-20	<input type="radio"/> SEP 23-OCT 4	<input type="radio"/> OCT 7-18 <input type="radio"/> OCT 21-NOV 1 <input type="radio"/> NOV 4-NOV 15

We require a credit card number, post dated cheque or E-transfer prior to all bookings. For credit card customers, payment will be processed immediately upon completion of service. Tax additional.

We try our best to accommodate your pool winterizing in the requested time frame, but work is scheduled in the order received. As soon as the order form is returned to us, we will assign you a time into our service schedule.

After November 15th, there will be a 50% surcharge for winterizing any pool.

CUSTOMER SIGNATURE	DATE
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I accept the terms and conditions, and authorize A. Bruce Benson Ltd. to provide the above services plus any material or product necessary to complete the work. Approved accounts are net 30 days. Overdue accounts are subject to a 1½% per month surcharge.

## TERMS AND CONDITIONS

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### 1. LIMITED WARRANTY

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Should any defects arise in the filter system, pool re-circulation lines, heater, pump unit or sanitizing system due to the company's improper winterizing or usage of defective materials, such defects shall be repaired at no cost to the customer. A. Bruce Benson Ltd. shall not be liable for a sum greater than that required for the actual repair or replacement of the faulty work or material. A. Bruce Benson Ltd. shall not be held responsible for any damage caused by soil movement, frost heaving, water intrusion, negligence on the part of the customer, problems originating with the original pool installation, acts of God and natural wear and tear. This warranty applies only to pools that are winterized before any "Hard Freeze" which results in damage to previously noted pool components. Warranty does not include pool shell, decks, coping, tiles, vinyl liners and spa type return jets. A. Bruce Benson Ltd. must perform both the fall closing and spring start up for this warranty to be in effect.

### 2. TARP STYLE WINTER COVERS

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A properly installed "Tarp Type" pool cover will lie flat on the water, up the wall and overlap a minimum of 12" on to the deck. Water bags, or water bags and straps will be used to hold the pool cover on. A. Bruce Benson Ltd. cannot know if your pool is leaking at the time of service. However, if it is losing water the cover will begin to pull the water bags into the pool. Customer must notify Benson's by writing or fax if water loss is suspected or cover falling in pool is noticed. Benson's will remedy the problem if possible (depending on the weather) on a fee-for-service basis.

### 3 LIGHT WEIGHT SCREEN TYPE FALL COVERS

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Economical screen or mesh covers are to be removed by the customer before freeze up of pool water. Warranty is voided on covers that are left on over the winter.

### 4. SAFETY WINTER COVERS

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Loop Loc (TM) or other similar types can stay on all winter as long as the pool is not losing water. The ice in the pool helps support the weight of the snow that falls on the cover. At closing we have to make an experience-based guess as to how much rainfall or melting snow will happen before freeze-up. In a "dry" fall the pool may have to be filled up a bit more with your garden hose and in a very rainy fall, some pools may have to be pumped down a bit - which normally requires a secondary service call. It is important to ensure that pools with safety covers freeze up at about 6-10" below the bottom of the skimmer mouth otherwise there may be damage to the cover that is not covered by the manufacturer's warranty (and in most pools the water level can be seen through the cover). It is the client's responsibility to advise us well before freeze-up of any problems with water level.

### 5. MATERIALS AND SUPPLIES

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In the course of the closing procedures, A. Bruce Benson Ltd staff are authorized to supply, at extra charge, all parts, supplies, products or additional chemicals necessary for the correct winterizing of the pool.

### 6. WATER BALANCE

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It is the owner's responsibility to have the pool water balanced for winterizing conditions before winterizing. Proper water balance can save problems in the spring. Pools that are closed early in the fall may have some algae growth before the water temperature drops below 50 degrees F. Additional chlorine or algaecide can be added by the owner to prevent this growth. Please consult us for advice. Pool should be clean and vacuumed before we close it.

### 7. SPECIAL POOLS

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Some pools have multiple features that involve extra work to close and open. Our prices are based on a maximum 20 x 40 pool size with 1 filter, 1 filter pump, 2 return flow fittings, 1 skimmer, 1 heater, 1 light, 1 ladder, 1 standard pool cover. Pools with more extensive systems, spas, hydro therapy jets, decorative water features & ponds, safety covers etc. will incur extra charges. Disassembly and cleaning of cartridge or diatomaceous earth filters not included.

### 8. CARTRIDGE CLEANING

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Benson Pools is offering a new service that will "deep clean" filter cartridges to improve the performance and extend the service life of your cartridges.